

FEATURE PRESENTATION BY

SARATH ANAND JUPALLI  
MANAGING DIRECTOR



**SHIVAM**  
**MEDISOFT SERVICES**

*Technology Simplified...*



- Digital Health Case Studies

1. Impact on Operations of hospitals
2. Impact on Patient Care
3. Impact on Convenience



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# Impact on Operations

Every one talks about Patient health



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For a change lets talk  
about hospitals health...

As we feel a healthy hospital can treat patients  
better...

## Can Digitalization Solve the following problems?



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- How healthy is my hospital can I measure it?
- Whats going wrong in Hospital?
- Is everything all-right?
- Are my Departments performing and are accountable?
- What Surprises I am going to get today?
- CEO and Administration of the Hospital keep firefighting with complaints and distressed patients

The answer is...

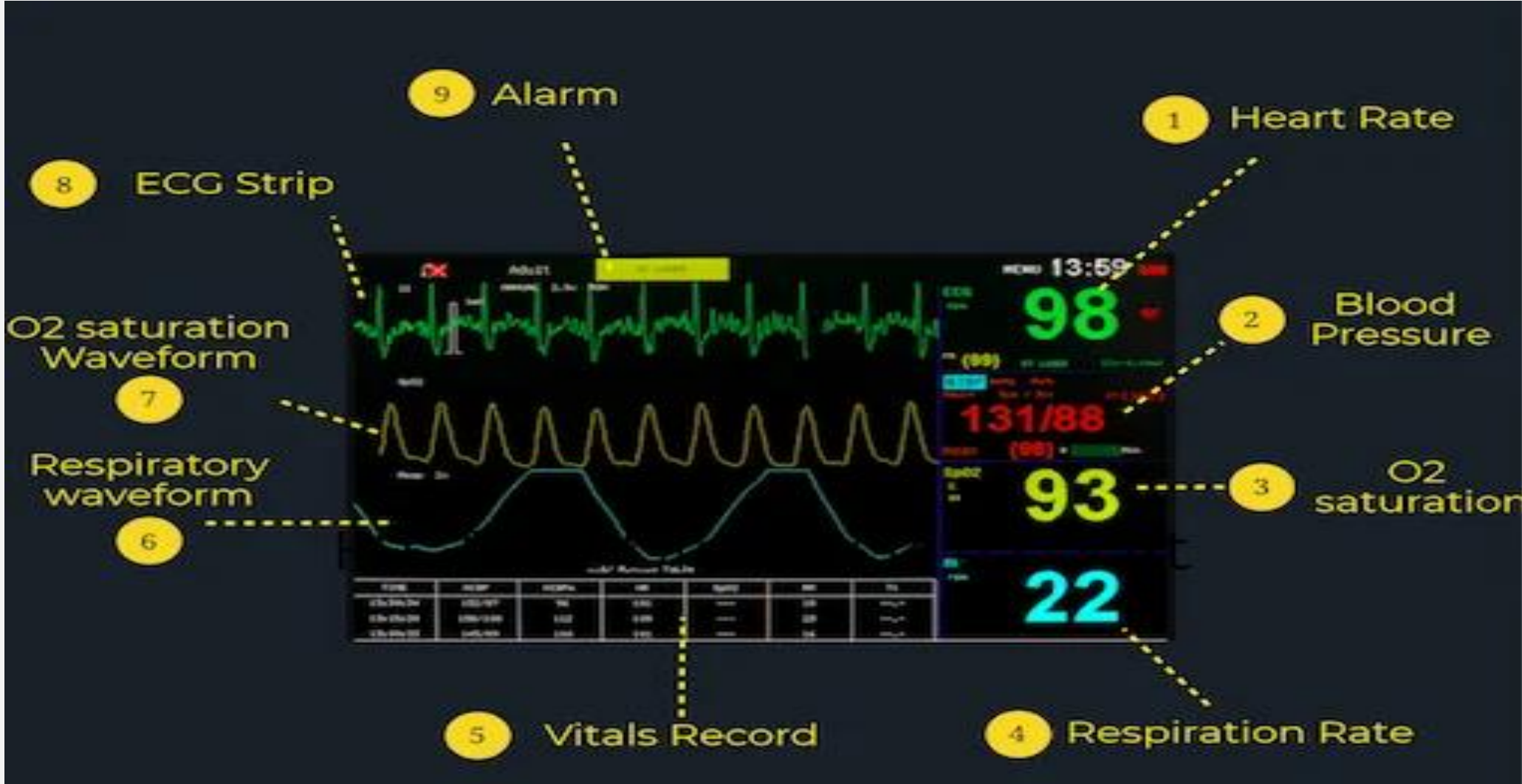


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**YES**

# ICU MONITOR



# HOSPITAL MONITOR- TV

Track summary of all discounts given today

Track if any Cash Dues are there

Track Non Moving Stock

Alerts on Expired Stock along with near expiry

### Hospital Control Tower

Location 01
Today
From DD/MM/YYYY TO DD/MM/YYYY
🔍 🔄 ✕

Revenue in Lakhs <b>14.8</b>	Revenue Mtd <b>58.79</b> +8.00	Discounts <b>43200</b>	Total Dues <b>12</b>	Post Discounts <b>10</b>	Laboratory Bills <b>10</b>	Radiology Bills <b>12</b>	Discharge <b>40</b>	Occupancy <b>24</b>	Total Stock Value <b>30.76</b>	Total Purchases in Lakhs <b>0.23</b>	MTD Purchases <b>51.55</b> +2.92	Billing Control Tower				
Collections in Lakhs <b>4.8</b>	Collections Mtd <b>19.03</b> -1.90	YTD Occupancy 				YTD OP Footfall 				Captive consumption in Lakhs <b>40.02</b>	MTD Captive consumption <b>03.03</b> +1.22	SCM Control Tower				
Admission Count <b>10</b>	Admission MTD <b>58.00</b> +3.00	YTD Diagnostics Revenue 				YTD Pharmacy Revenue 				Margin on sales % <b>48</b>	MTD Margin on sales <b>53.00</b> -2.00	Finance Control Tower				
OP Footfall <b>81</b>	OP Footfall MTD <b>595.0</b> -31.00	Cash outstanding (in Lakhs)					Near Expiry And Expired List			In Patient Outstanding		Pharmacy Sales in Lakhs <b>0.73</b>	MTD Pharmacy Sales <b>45.83</b> +6.88	Nursing Control Tower		
Surgeries Count <b>06</b>	Surgeries MTD <b>22.00</b> +1.00	Credit outstanding (in Lakhs)					Non moving Stock in Days			Total PO		Open PO count <b>35</b>	Total PO <b>10</b>	Pharmacy Control Tower		
Bills pending for Dispatch <b>01</b>	Open Bills <b>15</b>	Lab tests summary										Transit Store Stock in Lakhs <b>15</b>	Zero Stock Items <b>04</b>	Lab Control Tower		
Cancellations / Refunds Bills <b>35</b>	Critical Value Alerts <b>10</b>	Radiology Reporting Required Tests Summary										High Risk Medicine Issue <b>02</b>	Price Variance MTD in Lakhs <b>-0.91</b>	Stock Below MQL <b>0</b>	Pharmacy Returns Bills <b>21</b>	Radiology Control Tower

Tracks Cancellations & Refunds

Tracks bills which are not sent for claim to TPAs/Insurance

Tracks all open bills where patients are discharged but bills not made

Alerts when Items purchased with higher price compared to last purchased rate without increase in MRP

Alerts when stock not received by Indenting department for more than 24 hrs

Tracks Pharmacy Sale returns bills





# CIO MONITOR

Total Dashboards <b>74</b>	Total Reports <b>117</b>	Total Forms <b>4586</b>	User Type <b>251</b>	Total Users <b>3494</b>	User Information <b>0</b>	Frequently Used Form <b>66</b>	Avg Saving Time <b>1.12</b>	Error Logs <b>0</b>	Validation Errors <b>5</b>	Duplicate Samples <b>0</b>	Employee Retired But Active <b>0</b>	Pending Soc Creation By It <b>0</b>																																
Total Entries <b>340</b>	Total Login Users <b>57</b>	Active Connections <b>5</b>	Total Emails <b>1</b>	Total Sms <b>74</b>	Total Tables <b>23140</b>	Last 1 Hours Reports <b>1</b>	Bills In Process Job <b>1</b>	Duplicate ... <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #e6e6e6;">Value Id</th> <th style="background-color: #e6e6e6;">No Of Samples</th> <th style="background-color: #e6e6e6;">Total</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td></td> </tr> </tbody> </table>	Value Id	No Of Samples	Total	1			Dg Packages With In Active Sub... <b>12</b>	Lab Master Objection <b>1621</b>	Pending Organisation... <b>0</b>																											
Value Id	No Of Samples	Total																																										
1																																												
Total Operations <b>7231</b>	Total Services <b>4100</b>	Total Organisation <b>4893</b>	Total Doctors <b>16</b>	Beds Floor Wise <b>124</b>	Schedule Of Charges <b>52</b>	Referral Doctor Master Updated... <b>0</b>	Doctor Master Updated Count <b>0</b>	Vendor Master Updated Count <b>0</b>	More Than 3 Min <b>0</b>	Html In Summary <b>12</b>	Dead Lock Count <b>0</b>	Pending Ip Pkg Creation By It <b>0</b>																																
Lab Schedule Of Charges <b>12</b>	Lab Total Tests <b>1146</b>	Entry Edit Track Trail <b>5</b>		Total Prescriptions <b>0</b>	Total Number Of Doctors Logged I... <b>0</b>	Materialized View Details <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #e6e6e6;">View Name</th> <th style="background-color: #e6e6e6;">Refresh Mode</th> <th style="background-color: #e6e6e6;">Last Refresh Type</th> <th style="background-color: #e6e6e6;">La</th> </tr> </thead> <tbody> <tr><td>1 WVF_GETPARAMBYTCV_NOORDER_STD</td><td>DEMAND</td><td>COMPLETE</td><td>05</td></tr> <tr><td>2 MV_SUBLEDGERVIEWSTDW8PR</td><td>DEMAND</td><td>COMPLETE</td><td>17</td></tr> <tr><td>3 WVF_SUBHEADSVIEWSL</td><td>DEMAND</td><td>COMPLETE</td><td>04</td></tr> <tr><td>4 WVF_SURGCOMP_V2_STD</td><td>DEMAND</td><td>COMPLETE</td><td>02</td></tr> <tr><td>5 WVF_GETPARAMBYTCV_MT_STD</td><td>DEMAND</td><td>COMPLETE</td><td>05</td></tr> <tr><td>6 MV_SUBLEDGERVIEWSTD</td><td>DEMAND</td><td>COMPLETE</td><td>05</td></tr> <tr><td>7 MV_ACCOUNTSDDL_OPBAL</td><td>DEMAND</td><td>COMPLETE</td><td>15</td></tr> </tbody> </table>						View Name	Refresh Mode	Last Refresh Type	La	1 WVF_GETPARAMBYTCV_NOORDER_STD	DEMAND	COMPLETE	05	2 MV_SUBLEDGERVIEWSTDW8PR	DEMAND	COMPLETE	17	3 WVF_SUBHEADSVIEWSL	DEMAND	COMPLETE	04	4 WVF_SURGCOMP_V2_STD	DEMAND	COMPLETE	02	5 WVF_GETPARAMBYTCV_MT_STD	DEMAND	COMPLETE	05	6 MV_SUBLEDGERVIEWSTD	DEMAND	COMPLETE	05	7 MV_ACCOUNTSDDL_OPBAL	DEMAND	COMPLETE	15	Pending Service Creation By It <b>0</b>
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Organisation Created In Last... <b>32</b>	Service Created In Last Seven Days <b>0</b>	Ip Pkg Created In Last Seven Days <b>0</b>	Soc Created In Last Seven Days <b>0</b>	Email Schedule Reports <b>28</b>	Cron Scheduler Status  <div style="text-align: center; color: #808080;">No Data Available</div>						Expired Soc Allotted To... <b>1669</b>	Mails Failed With Exception <b>0</b>	Sms Failed With Exception <b>0</b>																															

# SUPPLY CHAIN AND STOCK MONITOR

SCM Control Tower
ZOI HOSPITALS SOMAJIGUDA
Today
From 01/04/2024 To 06/04/2024
Testing

<b>Total Grn</b> <span style="font-size: 24px;">10.26</span>	<b>Mtd Grn</b> <span style="font-size: 24px;">10.26</span> <span style="font-size: 12px;">-0.09</span>	<b>Total Stock Value</b> <span style="font-size: 24px;">378.77</span>	<b>Zero Stock Items</b> <span style="font-size: 24px;">141</span>	<b>Stock Above Max Level</b> <span style="font-size: 24px;">419</span>	<b>Inactive Items With Stock</b> <span style="font-size: 24px;">397</span>	<b>Transit Store Stock</b> <span style="font-size: 24px;">93.52</span>	<b>Excess Inventory Value</b> <span style="font-size: 24px;">0</span>	<b>Stock Below Rol</b> <span style="font-size: 24px;">362</span>	<b>Total Po</b> <span style="font-size: 24px;">0.18</span>	<b>Open Po</b> <span style="font-size: 24px;">0.18</span>	<b>Open Gatepass Count</b> <span style="font-size: 24px;">0</span>	<b>Generic Item Wise Spend</b> <span style="font-size: 24px;">33.83</span>																																																																																											
<b>Captive Consumption...</b> <span style="font-size: 24px;">0</span>	<b>Mtd Captive Consumption</b> <span style="font-size: 24px;">0</span>	<b>Non Moving Stock</b> <table border="1" style="width: 100%; border-collapse: collapse; font-size: 10px;"> <thead> <tr> <th>Location</th> <th>Above 360</th> <th>180 To 360</th> <th>90 To 180</th> <th>60 To 90</th> <th>30 To 60</th> <th>0 To 30</th> </tr> </thead> <tbody> <tr> <td>1 ZOI</td> <td>123858</td> <td>334442</td> <td>114911</td> <td>5813</td> <td>86377</td> <td>1576</td> </tr> </tbody> </table>					Location	Above 360	180 To 360	90 To 180	60 To 90	30 To 60	0 To 30	1 ZOI	123858	334442	114911	5813	86377	1576	<b>Indent Avg Tat</b> <table border="1" style="width: 100%; border-collapse: collapse; font-size: 10px;"> <thead> <tr> <th>Locnm</th> <th>Avgtm</th> </tr> </thead> <tbody> <tr> <td>1 ZOI HOSPITALS SOMAJIGUDA</td> <td>68</td> </tr> <tr> <td><b>Total</b></td> <td><b>68</b></td> </tr> </tbody> </table>		Locnm	Avgtm	1 ZOI HOSPITALS SOMAJIGUDA	68	<b>Total</b>	<b>68</b>	<b>Prescription Value</b> <span style="font-size: 24px;">4.15</span>	<b>Pending Item Master Count</b> <span style="font-size: 24px;">0</span>																																																																									
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<b>Margin On Sales</b> <span style="font-size: 24px;">24</span>	<b>Mtd Margin On Sales</b> <span style="font-size: 24px;">24.00</span> <span style="font-size: 12px;">-2.00</span>	<b>Prescription Tat</b> <table border="1" style="width: 100%; border-collapse: collapse; font-size: 10px;"> <thead> <tr> <th>Location</th> <th>Indents</th> <th>Avg Mintat</th> </tr> </thead> <tbody> <tr> <td>1 ZOI</td> <td style="background-color: #ffc107;">123</td> <td>0 D:1 H:17 M</td> </tr> <tr> <td><b>Total</b></td> <td></td> <td></td> </tr> </tbody> </table>					Location	Indents	Avg Mintat	1 ZOI	123	0 D:1 H:17 M	<b>Total</b>			<b>Mtd Stock Adjustment</b> No Data Available		<b>Vendor Mapping (Provisional)</b> <span style="font-size: 24px;">0</span>	<b>Total Gate Pass Done Today</b> <span style="font-size: 24px;">0</span>																																																																																				
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<b>Consumption Value</b>	<b>Mtd Consumption</b> <span style="font-size: 24px;">0</span>	<b>Vendor Wise Outstanding</b> <table border="1" style="width: 100%; border-collapse: collapse; font-size: 10px;"> <thead> <tr> <th>Company</th> <th>Total</th> <th>Paid</th> <th>Due</th> </tr> </thead> <tbody> <tr> <td>1 ZOI HOSPITALS SOMAJIGUDA</td> <td>59927001.87</td> <td>973830</td> <td>58953171.87</td> </tr> </tbody> </table>					Company	Total	Paid	Due	1 ZOI HOSPITALS SOMAJIGUDA	59927001.87	973830	58953171.87	<b>Vendor Contract Expired</b> No Data Available		<b>Returnable Gate Pass Due Date...</b> <span style="font-size: 24px;">0</span>																																																																																						
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<b>Price Variance</b> <span style="font-size: 24px;">0</span>	<b>Rol And Roq Not Defined</b> <span style="font-size: 24px;">115</span>	<b>Discharge In Process</b> <table border="1" style="width: 100%; border-collapse: collapse; font-size: 10px;"> <thead> <tr> <th>Name</th> <th>Patient Type</th> <th>Bedno</th> <th>Intimation Dt</th> <th>Nursing</th> <th>Disch Summary</th> <th>Pharmacy</th> <th>Lock Bills</th> <th>Final Bill</th> <th>Settlement</th> <th>Prov Gatepass</th> <th>Final Gatepass</th> <th>Final</th> </tr> </thead> <tbody> <tr> <td>1 A J N Swamy</td> <td>Hospital</td> <td>313</td> <td>04/04/2024</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #dc3545;">Delay</td> <td style="background-color: #dc3545;">Delay</td> <td style="background-color: #6c757d;">Not Setteled</td> <td style="background-color: #6c757d;">Delay</td> <td style="background-color: #6c757d;">Delay</td> <td>4 Hrs</td> </tr> <tr> <td>2 P Vamshi Krishna</td> <td>Organisation</td> <td>312</td> <td>04/04/2024</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #6c757d;">Not Setteled</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td>3 Hrs</td> </tr> <tr> <td>3 Vamshi Santhosh</td> <td>Organisation</td> <td>311 A</td> <td>05/04/2024</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #6c757d;">Not Setteled</td> <td style="background-color: #6c757d;">Delay</td> <td style="background-color: #6c757d;">Delay</td> <td>6 Hrs</td> </tr> <tr> <td>4 Tellakula Koteswara Rao</td> <td>Organisation</td> <td>301</td> <td>05/04/2024</td> <td style="background-color: #dc3545;">Delay</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #dc3545;">Delay</td> <td style="background-color: #dc3545;">Delay</td> <td style="background-color: #dc3545;">Delay</td> <td style="background-color: #6c757d;">Not Setteled</td> <td style="background-color: #6c757d;">Pending</td> <td style="background-color: #6c757d;">Pending</td> <td>Pendi</td> </tr> <tr> <td>5 A Padmaja</td> <td>Hospital</td> <td>ER SOM 02</td> <td>01/04/2024</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #6c757d;">Not Setteled</td> <td style="background-color: #6c757d;">Pending</td> <td style="background-color: #6c757d;">Pending</td> <td>Pendi</td> </tr> <tr> <td>6 Geesa Lal</td> <td>Organisation</td> <td>306</td> <td>03/04/2024</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #28a745;">Done</td> <td style="background-color: #6c757d;">Not Setteled</td> <td style="background-color: #6c757d;">Delay</td> <td style="background-color: #6c757d;">Delay</td> <td>6 Hrs</td> </tr> </tbody> </table>										Name	Patient Type	Bedno	Intimation Dt	Nursing	Disch Summary	Pharmacy	Lock Bills	Final Bill	Settlement	Prov Gatepass	Final Gatepass	Final	1 A J N Swamy	Hospital	313	04/04/2024	Done	Done	Done	Delay	Delay	Not Setteled	Delay	Delay	4 Hrs	2 P Vamshi Krishna	Organisation	312	04/04/2024	Done	Done	Done	Done	Done	Not Setteled	Done	Done	3 Hrs	3 Vamshi Santhosh	Organisation	311 A	05/04/2024	Done	Done	Done	Done	Done	Not Setteled	Delay	Delay	6 Hrs	4 Tellakula Koteswara Rao	Organisation	301	05/04/2024	Delay	Done	Delay	Delay	Delay	Not Setteled	Pending	Pending	Pendi	5 A Padmaja	Hospital	ER SOM 02	01/04/2024	Done	Done	Done	Done	Done	Not Setteled	Pending	Pending	Pendi	6 Geesa Lal	Organisation	306	03/04/2024	Done	Done	Done	Done	Done	Not Setteled	Delay	Delay	6 Hrs	<b>New Vendors Last 6 Months</b> <span style="font-size: 24px;">0</span>
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<b>Mtd Price Variance</b> <span style="font-size: 24px;">0</span>	<b>Immediate Charge To...</b> <span style="font-size: 24px;">0</span>	<b>Multiple Mrp With Same Batch</b> <span style="font-size: 24px;">0</span>																																																																																																					

# U DON'T NEED TO LOGIN TO COMPUTER-EVERYTHING AVAILABLE ON YOUR APP

12:37

Unit Control Tower

Revenue	Collections	Op Foot Fall
0.05	0.05	0
Admission	Discharge	Occupancy
0	0	122
Surgeries	Total Sales	Referrals
0	0.07	0

Discharge In Process

io	Mrno	Bedno	Intimation Dt	Nursing	Disch Sumr
2283	2898279	605	04/04/2024 10:18 am	Done	Done
5123	2922137	610	05/04/2024 09:16 am	Done	Done
5124	2925586	201	05/04/2024 02:40 pm	Done	Done
5409	2923227	309	05/04/2024 04:07 pm	Done	Done

Radiology Bills	Laboratory Bills	Total Stock Value
4	25	355.17

Today 06/04/2024 - 06/04/2024

12:36

IT Control Tower

User Type	Total Users	Employee Retired But Active
84	2270	0
User Information	Lab Master Objection	Total Reports
0	174	2275
Active Connections	Frequently Used Form	Total Forms
4	82	4861
Total Dashboards	Total Entries	Total Login Users
79	83	35
Dead Lock Count	Total Sms	Total Emails
0	0	1
Total Organisation	Total Operations	Total Services
106	3618	2180
Total Doctors	Service Created In Last Seven...	Ip Pkg Created In Last Seven Days
3	29	0

Last F... 05/04/2024 - 05/04/2024

12:38

Billing Control Tower

Revenue	Collections	Op Foot Fall
0.05	0.05	
Admission	Discharge	Occupancy
0	0	122
Surgeries		
0		

Discharge In Process

Total Patients	Nursing	Disch Summary	Pharmacy
4	Done	-19h:	Done

Revenue Mtd	Midnight Occupancy	Beds Degradation
302.55	122	0

Mou Expiry

Location	Expired Mou	Exp 0 To 30
1 ZOI	737	11

Last F... 06/04/2024 - 06/04/2024



**SHIVAM**  
**MEDISOFT SERVICES**  
*Technology Simplified...*

**Impact on Patient Care  
(eg. Medication Errors)**



## We Know...

According to a Harvard Study, approximately 5.2 million medical errors occur annually in India, with medication and hospital-acquired infection errors being significant contributors ([InnoHEALTH magazine](#)).

No hospital has a single mechanism of identifying which drug to be administered at what time.

However, considering the high number of medical errors reported, the impact on patient mortality is likely very significant.

Yes digitalization can solve this!



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**MEDISOFT SERVICES**  
*Technology Simplified...*

# How?

Let me show you....

# TV- Placed at a nursing station


























IP EMR STD

[Today](#) [Yesterday](#) [Last Week](#) [This Month Till Date](#) [Last Month](#) [Last 3 Months](#) [Last](#)

24/11/2021 24/11/2021 Refresh Search Here

**In Patients**

**Admitted Patients**

<b>IPNO:220373</b>  ASRA FATIMA AF... BED NO:SH216 MR NO:645248	<b>IPNO:220263</b>  KHATIJA BED NO:SH211 MR NO:28250	<b>IPNO:220280</b>  MANASA MATETI BED NO:SH204 MR NO:573950	<b>IPNO:220404</b>  NAVYA SILPA PU... BED NO:SH220 MR NO:537615	<b>IPNO:220325</b>  MANASA MATETI BED NO:CRDL 204 MR NO:645698
<b>IPNO:220448</b>  UMAMAH JUWER... BED NO:SH Super... MR NO:391245	<b>IPNO:220215</b>  NAKERAKANTI S... BED NO:SH213 MR NO:607484	<b>IPNO:220175</b>  MEHWISH MOHI... BED NO:SH206 MR NO:645413	<b>IPNO:220417</b>  KANAPURAM SW... BED NO:SH215 MR NO:622361	<b>IPNO:220346</b>  NAZIRA BEGUM BED NO:SH221 MR NO:609005
<b>IPNO:220144</b>  AKELLA VALLI PA... BED NO:SH209 MR NO:606527	<b>IPNO:220298</b>  KONDA SATYA S... BED NO:CRDL 210 MR NO:645627	<b>IPNO:220363</b>  KOLLIMARLA SR... BED NO:SH205 MR NO:606315	<b>IPNO:220293</b>  SUSHMA ANCHO... BED NO:SH214 MR NO:645074	<b>IPNO:220172</b>  PASARAM SHWE... BED NO:SH219 MR NO:225157
<b>IPNO:220452</b>  AMINA SALAM BED NO:CRDL 202 MR NO:646101	<b>IPNO:220372</b>  NIKITHA MODI BED NO:CRDL 207 MR NO:645914	<b>IPNO:220251</b>  AKELLA VALLI PA... BED NO:CRDL 209 MR NO:645497	<b>IPNO:220245</b>  APOORVA NUTULA BED NO:CRDL 218 MR NO:645492	<b>IPNO:220376</b>  RAMYA PULIROJU BED NO:SH203 MR NO:567553
<b>IPNO:220332</b>  PASARAM SHWE... BED NO:CRDL 219	<b>IPNO:220356</b>  ARSHIYA FATIMA BED NO:SH208	<b>IPNO:220422</b>  AMINA SALAM BED NO:SH202	<b>IPNO:220268</b>  KONDA SATYA S... BED NO:SH210	<b>IPNO:220353</b>  NAKERAKANTI S... BED NO:CRDL 213

**NURSING INITIAL ASSESSMENT FORM**

220251  
CRDL 209  
645497

220293  
SH214  
645074

220298  
CRDL 210  
645627

220325  
CRDL 204  
645698

220332  
CRDL 219  
645728

220353  
CRDL 213  
645825

220372  
CRDL 207  
645914

220373  
SH216  
645248

220420  
CRDL 208  
645979

220434  
CRDL 215  
645992

220452  
CRDL 202  
646101

**Admission Details**

220245  
APOORVA ...  
CRDL 218

220325  
MANASA M...  
CRDL 204

220332  
PASARAM ...  
CRDL 219

220353  
NAKERAK...  
CRDL 213

220372  
NIKITHA M...  
CRDL 207

220420  
ARSHIYA F...  
CRDL 208

220434  
KANAPUR...  
CRDL 215

220452  
AMINA SA...  
CRDL 202



# Entire charting is done by system just by one order by the DMO

IPNO 160  
Mrs. TEST-DUMMY TEST

Patient Action Sheet\_BEMR

Date : 24/11/2021 Print Date : 24/11/2021

orderchart

03-Jul-2021 04:07:09 PM

### Doctor Note

Date :12/11/21 10:34 am,Doctor Name :Y SAVITHA DEV|  
a

**Tablets** Pending **8**      24/11/2021      **4**

Name	10:00 AM	11:00 AM	12:00 PM	01:00 PM	02:00 PM	03:00 PM	04:00 PM	05:00 PM	06:00 PM	07:00 PM	08:00 PM	09:00 PM	10:00 PM	11:00 PM
ORNI 500MG TAB														
SURFAZ SN 10GM CREAM														
COMBINORM CAP														
AZEE 1000MG TAB														
ZOCON 150MG TAB														

← 25/11/2021

Name	12:00 AM	01:00 AM	02:00 AM	03:00 AM	04:00 AM	05:00 AM	06:00 AM	07:00 AM	08:00 AM	09:00 AM	10:00 AM
ORNI 500MG TAB											
SURFAZ SN 10GM CREAM											
COMBINORM CAP											
AZEE 1000MG TAB											
ZOCON 150MG TAB											

Note : ↑

**Vitals** Pending **4**      24/11/2021      **4**

Name	10:00 AM	11:00 AM	12:00 PM	01:00 PM	02:00 PM	03:00 PM	04:00 PM	05:00 PM	06:00 PM	07:00 PM	08:00 PM	09:00 PM	10:00 PM	11:00 PM
PULSE														
TEMPERATURE														

← 25/11/2021

Name	12:00 AM	01:00 AM	02:00 AM	03:00 AM	04:00 AM	05:00 AM	06:00 AM	07:00 AM	08:00 AM	09:00 AM	10:00 AM
PULSE											
TEMPERATURE											

Note : ↑

**Diet** Pending **2**      24/11/2021      **2**

Name	10:00 AM	11:00 AM	12:00 PM	01:00 PM	02:00 PM	03:00 PM	04:00 PM	05:00 PM	06:00 PM	07:00 PM	08:00 PM	09:00 PM	10:00 PM	11:00 PM
Full fluid														

← 25/11/2021

Name	12:00 AM	01:00 AM	02:00 AM	03:00 AM	04:00 AM	05:00 AM	06:00 AM	07:00 AM	08:00 AM	09:00 AM	10:00 AM
Full fluid											

Note : ↑



# Management Control Centre

A TV placed in CEOs Room to display live Esclations

## CEO TV Display

Today Yesterday Last Week This Month Till Date Last Month Last 3 Month 30/04/2021 30/04/2021 Refresh

Billing Objections		
SN	Type	Nos
1	Admissions Without Counselling	7
2	Bills Not Made After Block IP	0
3	Bills Not Made Gatepass Issued	0
4	IP Missing Bills	3136
5	IP Cash Refund After Final Bill	0
6	Bills Not Sent To Panel Cell	0
7	OutStanding Amount For Cash Patients	0
8	OutStanding Amount For Credit Patients	0

Panel Cell Objections		
SN	Type	Nos
1	Pre Auth Not Sent After 7 Hours	8
2	Approval Not Received After 7 Hours	12
3	Request For Final Approval Not Sent After 7 Hours	2
4	Final Approval Not Sent After 7 Hours	20
5	Queries Not Replied After 7 Hours	0
6	Claims Not Sent To ORG From 1dec2017	129

Purchase Objections		
SN	Type	Nos
1	GRN Without Purchase Order	2
2	Online Issue Without Indent	1
3	Not Negotiated Items With Vendore	447
4	Current Stock Items Below ROL	0
5	Online Pending Indents	0

Pharmacy Objections		
SN	Type	Nos
1	I P Pending Indents Urgent	0
2	IP Pending Indents	1
3	IP Indent Status	0
4	Stockout Indented Items	0
5	IP Returns Pending	20
6	Fast Moving Items- No Stock Left	3
7	Pending Purchase Orders	18
8	Pending Material To Be Issued	5
9	Narcotic Drugs Issued To Patients	0

Asset Objections		
SN	Type	Nos
1	AMC Expiry In Next 1 Month	22

O T Objections		
SN	Type	Nos
1	Operation Register Not Entered After Operation Schedule	0
2	OT Notes Not Entered After Operation Register	23
3	OT Billing Entry Not Done After Surgery Events	0
4	Surgery Event Done Without OT Schedule	2
5	OT Schedule But Surgery Event Not Done	0
6	OT Schedule Done Surgery Event	0

Nursing Objections		
SN	Type	Nos
1	Discharge Intimation Pending After Block IP	0
2	Block IP Pending After Discharge Intimation	0
3	Bill Settlement Not Given After Discharge Advice	0
4	Panic Value Reporting	0
5	Pending Initial Assessment Nursing	0
6	Pending Nursing Reassessment	0

Lab Objections		
SN	Type	Nos
1	Sample Not Collected After 2 Hrs(OP)	0
2	Sample Not Collected After 2 Hrs (IP)	1
3	Sample Collected But Reporting Peding After 2 Hrs (OP)	0
4	Sample Collected But Reporting Peding After 2 Hrs (IP)	0
5	Delay In Reporting Approval After 2 Hrs (OP)	0
6	Delay In Reporting Approval After 2 Hrs (IP)	0

Admission Desk Objections		
SN	Type	Nos
1	Admission Not Done After 2 Hours Of Admissionslip	0

O P Objections		
SN	Type	Nos
1	Delay In Appointments After 2 Hrs	0
2	Appts Given(Consultation Not Done After 45 Mins)	0
3	Investigations Ordered(Not Billed) After 2 Hrs	0
4	Medicines Written But Not Sold After 2 Hrs	0
5	Due Patients After 2 Hrs	0
6	Patients Came But Appts Not Given After 2 Hrs	0

Complaint Objections		
SN	Type	Nos
1	Complaints Raised But Not Alloted	0
2	Complaint Alloted But Not Closed	0
3	Complaint Closed But Not Solved	0
4	Compliant Type Wise	0
5	Status Wise	0
<b>Total</b>		<b>0</b>

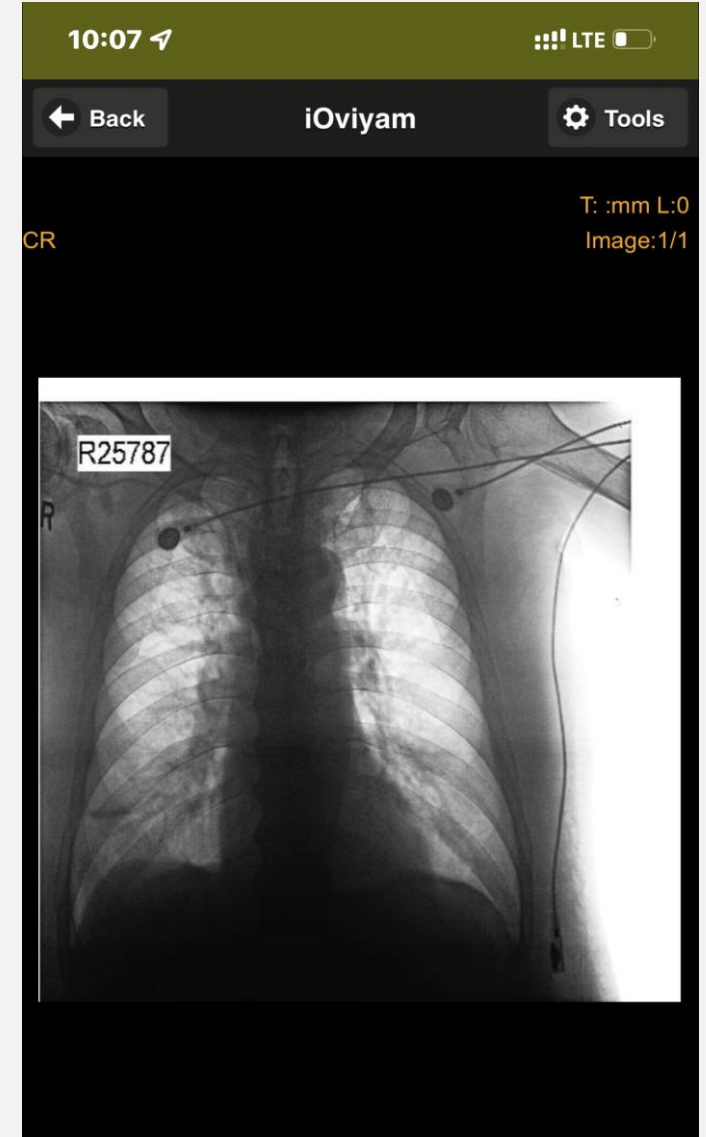
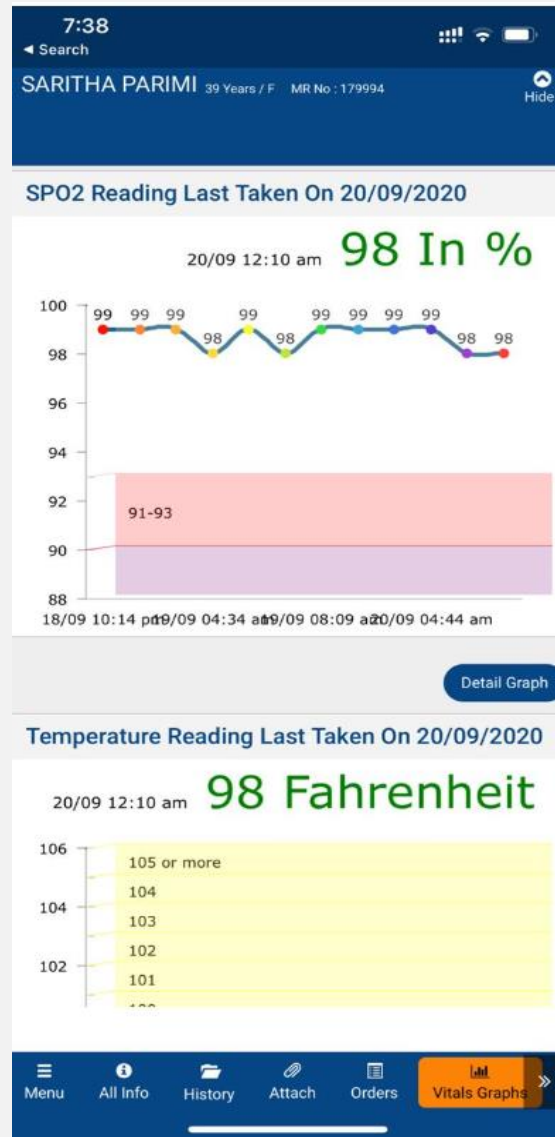
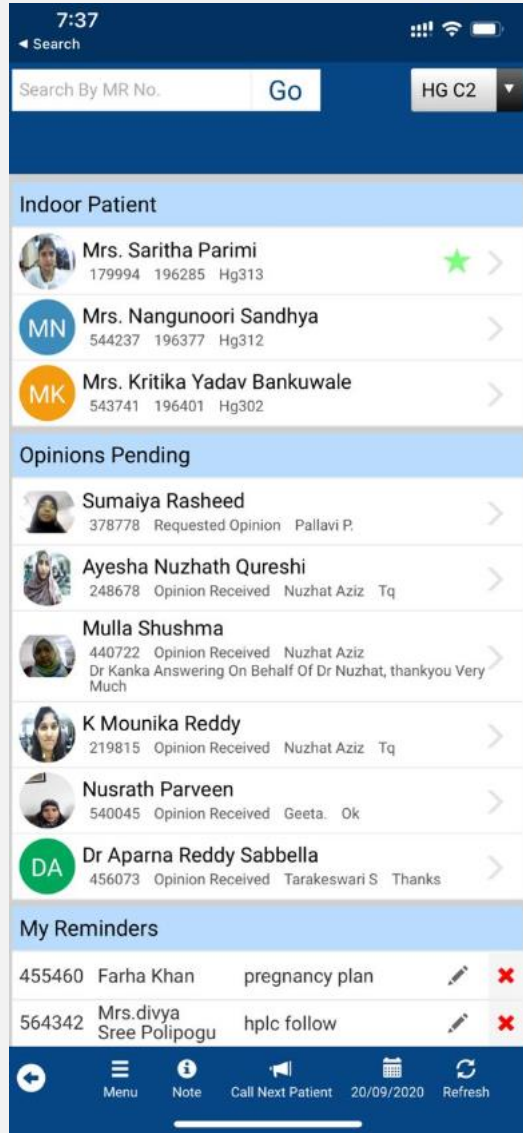
Close



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**Impact on Convenience  
(eg. For doctors)**

# Doctors App



# NABH Indicators Automated

## Access Assessment And Continuity Of Care(AAC)

Today Yesterday Last Week This Month Till Date Last Month Last 3 Months

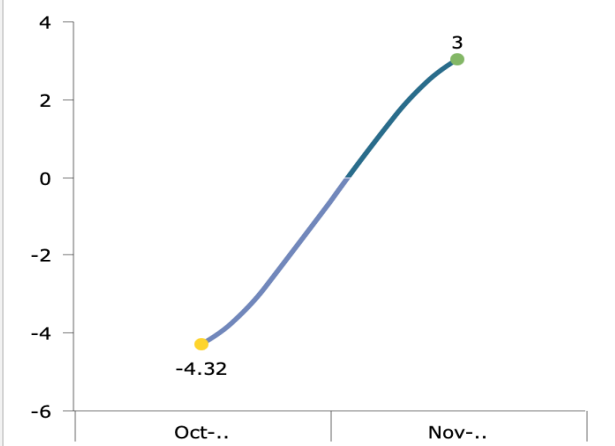
01/10/2020

31/03/2021

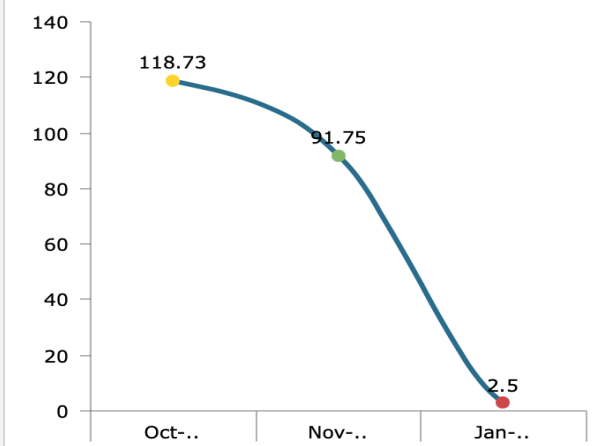
Refresh



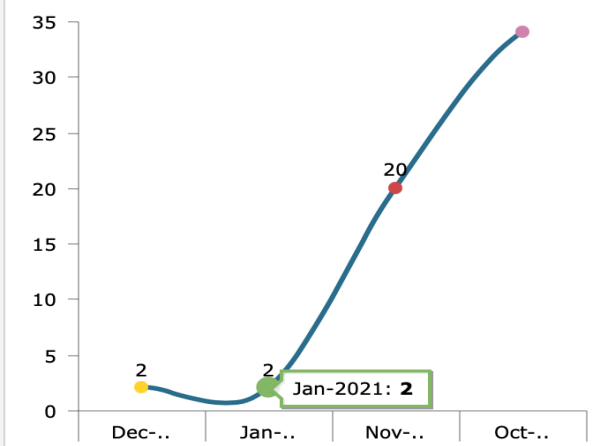
Initial Assessment Ip Non Emergency Cqi 3a



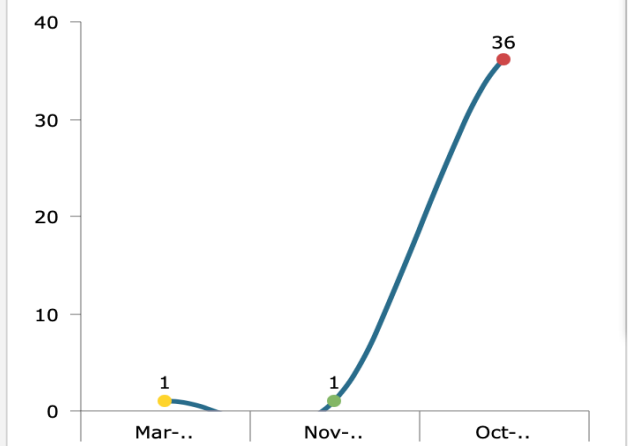
Initial Assessment Ip Emergency Cqi 3a (B)



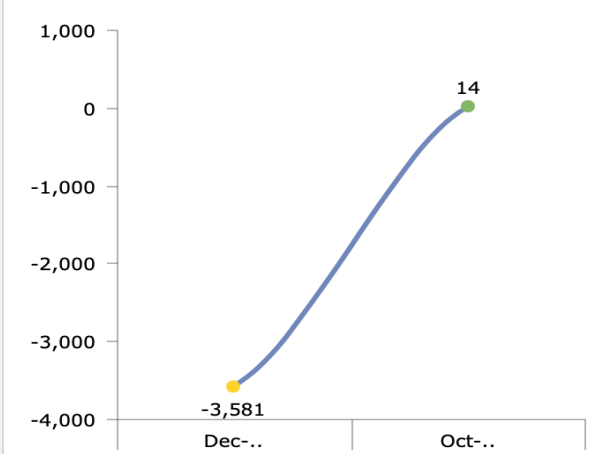
Incidence Of Medication Errors Cqi 3c



Percentage Of Admissions With Adverse Drug Rea...



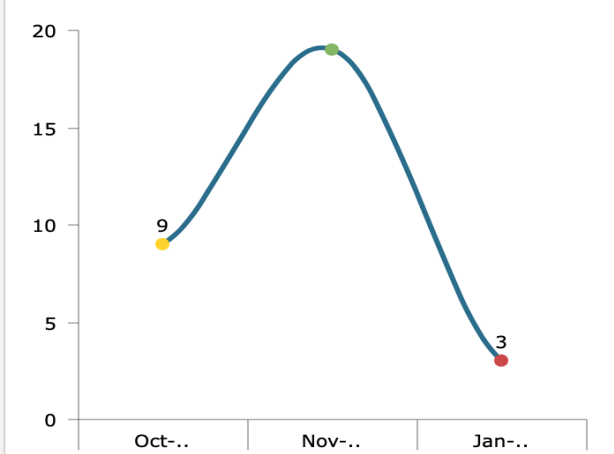
Time Taken For Discharge Cqi 4d



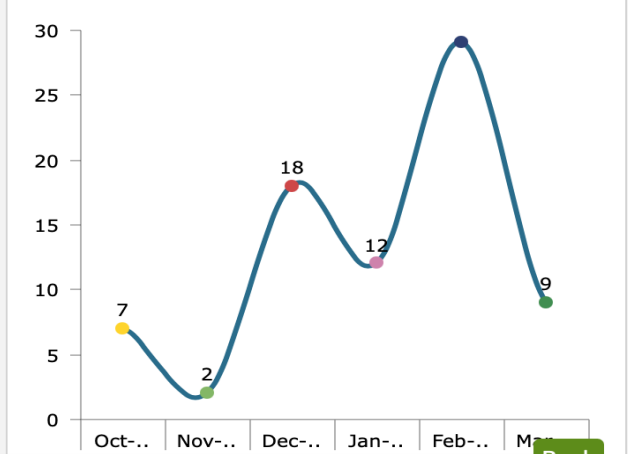
Percentage Of Cases Screening For Nutritional Ne...

SN	Month	Per
1	Oct-2020	0
2	Nov-2020	0
3	Jan-2021	0
<b>Total</b>		<b>0</b>

Percentage Of Cases Wherein Care Plan With Desir...



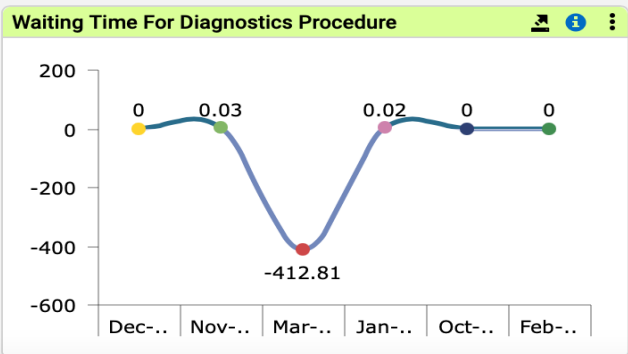
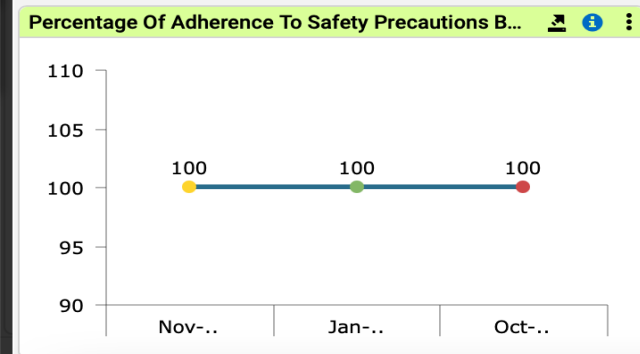
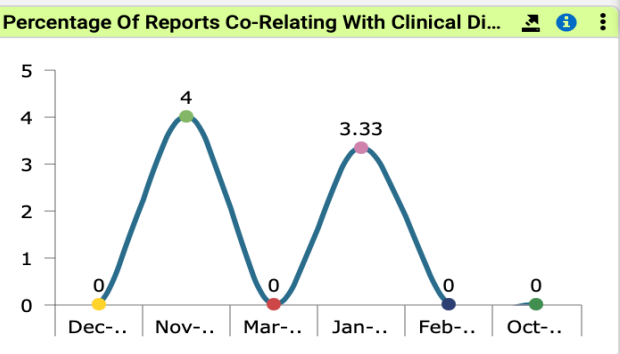
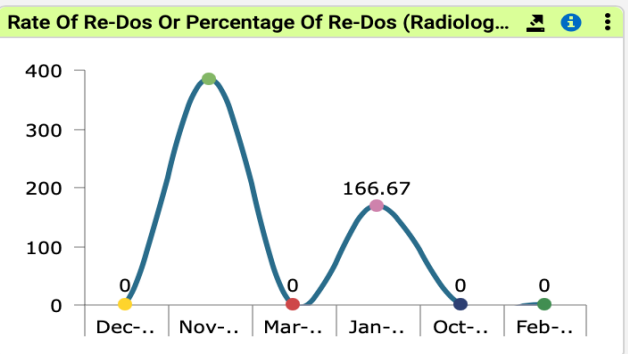
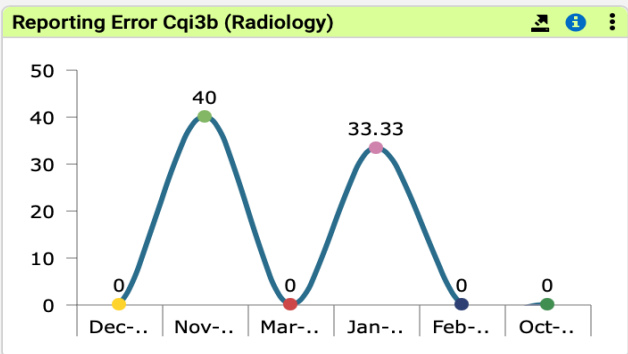
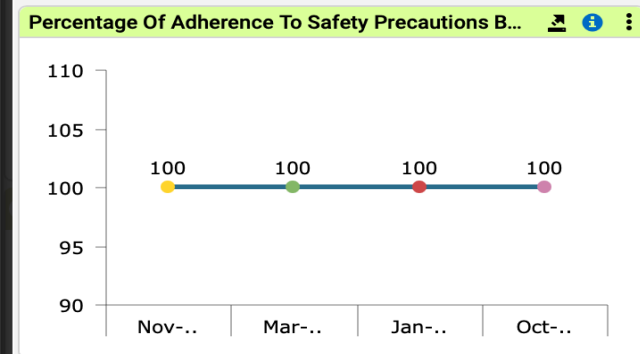
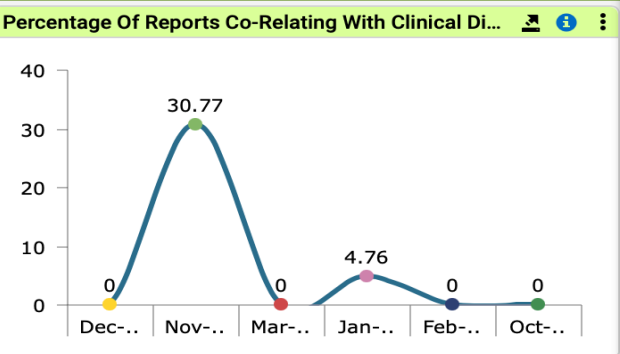
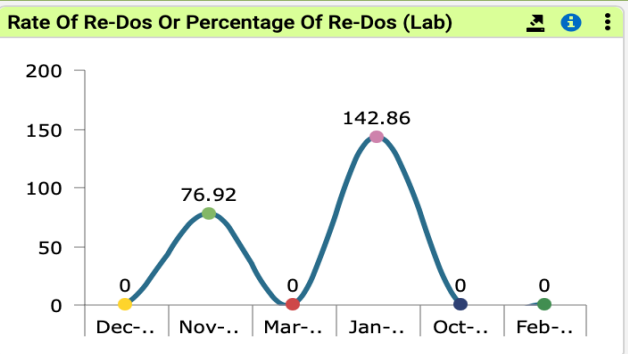
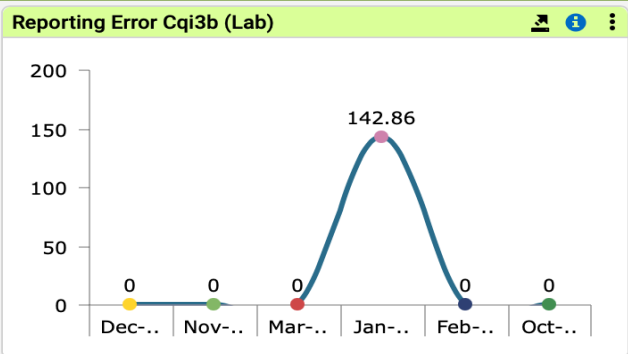
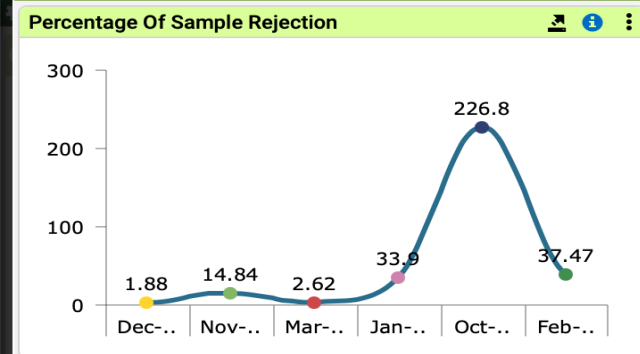
Medical Records Not Having Discharge Summary ...



Back

## Lab NABH Indicators

Today Yesterday Last Week This Month Till Date Last Month Last 3 Months 01/10/2020 31/03/2021 Refresh



Few of our esteemed clients



Shivam has more than 400+ installations across the country...

# Glimpse of Doctors App







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